

Elisabetta Holding B.V. – Shipping Information

SHIPPING

After placing your order you will receive a confirmation email. We aim to dispatch your order within a maximum of 2 working days. Once your order has been dispatched a Shipment Confirmation email is sent to you, with a Track & Trace number for you to follow your order. The tracking number will be active within 24 hours.

If, for some reason items in your order are out of stock, we will contact you via email to organise a replacement.

SHIPPING RATES & DELIVERY ESTIMATES

DOMESTIC (Netherlands)

Parcel	Shipping Rates	Delivery Estimate*
Letterbox parcel	€4,-	1-3 business days
Box	€6,75	1-3 business days

*Delivery delays can occasionally occur

European Union COUNTRIES

Parcel	Shipping Rates	Delivery Estimate*
Box	€10	2-4 business days

*Delivery delays can occasionally occur

REST OF THE WORLD

Parcel	Shipping Rates	Delivery Estimate*
Box	€20	3-6 business days

*Delivery delays can occasionally occur

When you order for €250 or more we offer you free shipping worldwide. Shipping charges for your order will be calculated and displayed at checkout.

IMPORT DUTY/TAX

Please be informed that in certain cases customs or import duties are charged once the parcel reaches the country of destination. By the time your order passes through customs it may occur that you are charged for handling fees and taxes. Any charges for receiving the parcel must be paid by the person receiving it. At Elisabetta, we have no control over these charges and are not responsible for any customs and taxes applied to your order. Custom policies and import duties may vary per country and are subject to change. Before you order we advise you to find out any current charges so you are fully aware of any costs related to your order.

RETURNS & EXCHANGES

Our [Returns & Exchanges Policy](#) provides detailed information about the procedure to returning your order.